



Friendship Ark
HOMES & COMMUNITY SERVICES

2018 Impact Review

A Performance & Financial Overview

Our Mission:

Friendship Ark celebrates the uniqueness of adults with intellectual disabilities by providing homes and community services. We help our core members reach their fullest potential through faith, family, and friendship.

Our Values:

Individuality, Empowerment, Mutual Respect, and Dignity

Our Vision:

Friendship Ark will be the provider of choice for adults with intellectual disabilities seeking Community Services.

Our Services:

Supported Community Living (SCL) is offered in a 24-hour setting or less depending on the needs of the individual. Core members work with staff on personal, home, and community skills, personal management skills, communication and advocacy skills, transportation skills, and socialization skills.

Day Habilitation (Day Hab) offers community based activities during the day in an integrated setting that can enhance social skills development and adaptive skills. Core members take part in trips to the grocery store, local parks, the library, and other interests.

COMMUNITY INCLUSION



Performance Impact areas:

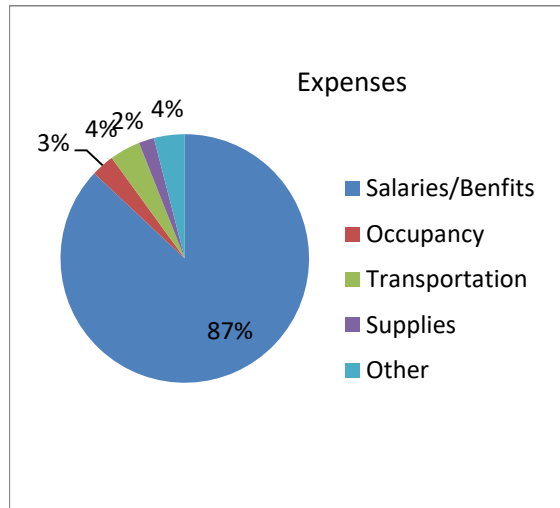
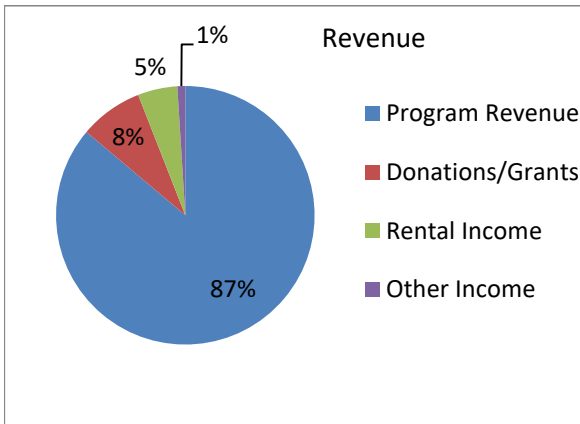
Core member impact-

- Affordable housing – Friendship Ark provides quality affordable housing for adults with intellectual disabilities. Per our core member satisfaction survey, 100% of our core members state that they like the home they live in.
- Greater independence – Friendship Ark increases independence for adults with intellectual disabilities by providing training on person-centered goals. Our core members made progress on 88% of their goals throughout 2018.
- 95% of applications received were approved for services. Unfortunately, we have waiting lists for all services.
- 100% of the Families/Guardians that responded to the Satisfaction Survey reported overall, they are happy with the services their loved one receives through Friendship Ark.

Community impact-

- Employment – Friendship Ark provides quality jobs in the Ames community. We employed 45 FT and 42 PT staff in 2018 with a turnover rate of 26%, well below the industry standard. 100% of employees stated they were satisfied with FAI on the Staff Satisfaction Survey.
- Meeting Needs – Friendship Ark is providing services for adults with intellectual disabilities in the Ames community by supporting 85 core members in our various programs in 2018: 25 core members in our homes, 15 in hourly SCL, and 43 in Day Hab.
- Volunteering –we utilized 269 volunteers throughout 2018 resulting in over 460 hours of volunteer services from our community. Our Core Members also volunteered at a number of events!

Financial Overview:



FY18 Totals:
 Revenue \$2,615,034
 Expenses \$2,507,989

Donations/Grants for FY18 totaled \$ 203,477

THANK YOU TO OUR 2018 Sponsors



Deb and Bill Fennelly
 Pauline and Les Miller
 Cosette and Lou Scallon
 Jon Sargent

**2018 Events
 5 on the 4th!**



Fall Benefit



THANK YOU TO OUR 2018 Board Members:
 President Sarah Buck, Vice President Dr. Lou Scallon, Treasurer Hugh Marsden, Secretary Amber Deardorff, and Directors Kyle Briese, Al Carver, Lisa Downs, Deb Fennelly, Lee Griffin, Rev. Tom Prochnow, Nicole Rasmussen, Rep. Beth Wessel-Kroeschell, and Galen Wilke.